Gather FCU
Remote Services Guide

Here's a convenient Access Guide for your quick reference to make managing your money while at home.

I NEED TO...	WHAT I NEED	HOW TO ACCESS
Access my account	**Online Banking**	Get started with Online Banking by visiting **my.gatherfcu.org**. Select "Enroll Now" and complete the form to sign up.
Pay bills online	**Online Bill Pay**	Enrollment in Bill Pay is required to access bill pay services. Once you sign up for Online Banking, simply click on "Pay a Bill" and enroll.
Open an account	**Online Account Opening**	Visit **www.gatherfcu.org** and click on "Apply" and "Open An Account" to start the process of opening a new account online.
Apply for a loan	**Online Application**	Visit www.gatherfcu.org and click on "Apply" and "Apply For A Loan" to start the process. Or call our Loan Department at (808) 245-1277 for assistance.
Access my account on my smartphone	**Gather Mobile App**	Download the Gather FCU Mobile App for free from the Apple Store or Google Play. Transfer funds, make a loan payment, deposit checks and more.
Deposit a check remotely	**Mobile Banking**	Download the Gather FCU Mobile App, click "Deposit Check" feature and enroll. Your enrollment application will be approved in 1-2 business days. Once approved, follow the instructions to deposit a check.
Make a loan payment	**Online & Mobile App Phone**	Online & Mobile App: Login and click "Transfer" Phone: Pay your loan over the phone at (808) 245-6791
"Contactless" in-store purchases	**Mobile Wallet**	Look for the digital wallet pay symbol at checkout, tap your phone to the reader and you're all set. To set up your card open your Apple, Google, or Samsung Pay Apps on your device. Enter your card details and follow the on-screen instructions.
Money withdrawal & deposit	**ATM**	Visit **www.gatherfcu.org** to find our ATM locations.
Speak to someone	**Call Center Secure Email**	**Have a question?** Call or Text: (808) 245-6791 Email: info@gatherfcu.org